

SOUTH DAKOTA

Frequently Asked Questions (FAQ)

STEPS AND EXPECTATIONS

1. **Choose your volunteer dates** at <https://volunteer.sendrelief.org/>.
2. **Register yourself and your group.**
 - Be aware: all participants will be subject to a 10-year history criminal background check.
3. **Pay deposit to confirm your registration.**
4. **Group leaders only:** send invites to group members to complete registration no later than 60 days.
5. **Submit payments according to the schedule on your dashboard.**
6. **Expect email information:**
 - 4 weeks prior: Expectations of volunteers and what to bring.
 - 2 weeks prior: Final project details (group leaders & Individuals)

FREQUENTLY ASKED QUESTIONS

How long is the trip?

The South Dakota Mission Trip is a 7-day week, including travel (Arrive: Saturday, Depart: Friday).

What is the general daily schedule?

Click [here](#) to view a general schedule.

What is the deadline to register?

- General registration closes 30 days before the trip. There will be no additions past this deadline.
- Groups, if you are bringing a group, please:
 - Send invites to group members to complete registration no later than 60 days.
 - Review the cancellation policy and adjust your numbers before the deadlines.

What is the minimum number of participants for a trip to take place?

- A minimum of 5 people is needed.
- Note: the trip will be canceled if fewer than 5 people are registered 30 days before the start date.
- Send Relief is not responsible for airline costs losses, or cancellation penalties.

Is there an age requirement?

- You must be **16 years old or older**.
- Anyone between the ages of 12 and 21 must be accompanied by an adult 25 years or older.
- *Group Ratios (1:5 - 1 adult: 5 students) – preferred by gender.

What is included in the cost?

The cost covers lodging, ministry projects, and some meals.

Payment Schedule

Payment*	Due date
Deposit	Upon registration
25%	> 90 days – prior trip start date
75%	60 days - prior trip start date
100%	30 days - prior trip start date
Pay in full	Less than 30 days

** Calculated based on the number of spaces initially reserved*

What is the Cancellation policy?

Cancellation fee	Due date
None	> 90 days
25%	61 to 89 days
50%	31 to 59 days
100%	Less than 30 days

** Calculated based on the number of spaces initially reserved*

- Spaces canceled less than 90 days before the trip may result in penalties (see cancellation schedule above).
- If group members or unused spaces are canceled past the 30-day deadline, no refund will be issued.
- Note: refunds (if applicable) will be issued after full payment is received.

What is the address of the Ministry Center?

Čhaŋkú Wášté Ranch | Čhaŋkú Wášté Wellness – 118 Chanku Waste Road, Porcupine, SD 57772

Where will we be staying?

- Housing is secured.
- Accommodation is gender-separated and might be shared with people from other groups.
- Housing/Sleeping: Bring your own sleeping bag or sheets, blanket, towel (s), pillow, toiletries, etc. A bed will be provided. You will be sleeping in close proximity to other volunteers, dormitory style.

What meals are included?

- All meals are provided, except Sunday's lunch (please see [daily schedule](#))
- You will pack lunches at the ministry center before you leave for your ministry site each day.

****Note**: we may be limited in our accommodations for special diets or certain allergies. Please pack accordingly.

What transportation is provided?

All teams will be responsible for their own transportation.

Where is the nearest airport?

Rapid City, South Dakota.

What types of services or projects will we be doing?

The Ministry Center focuses on meeting dental and vision needs, and construction needs in the community.

What should I bring?

[Click here](#) to view a packing list.

Can we make Donations?

In-kind donations are not encouraged at this time. However, if you wish to make a donation, please visit [Send Relief Donation Page](#).